

No: **341** /BDD-ITC2024

**SOCIALIST REPUBLIC OF VIETNAM**  
**Independence- Freedom- Happiness**

*Ho Chi Minh City, December 10<sup>th</sup> 2024*

## **ANNOUNCEMENT**

*Ref: Operation at SP-ITC International Container Terminal during New Year and Tet Holiday 2025*

**Respectfully to: Shipping lines/ Shipping agents / Customers**

To ensure smooth service during New Year and Tet Holiday 2025, SP-ITC International Container Terminal hereby advises our operational plan at SP-ITC's terminal as follows:

### **1. Official holidays:**

- **New Year 2025:** 01 (one) day – Wednesday 01<sup>st</sup> January 2025
- **Tet Holiday 2025:** 09 (nine) days – From Saturday 25<sup>th</sup> January 2025 to Sunday 02<sup>nd</sup> February 2025

### **2. Operational plan:**

- During the official holidays defined in **item No.1**, SP-ITC Terminal will maintain operations including loading/discharging, laden containers dropping off for loading/discharging and empty containers lifting on/off as usual. For other services, we will observe the working time guided in general stipulation by the Government on public holidays.

- Upon special requests for services other than the above-mentioned operations during National Day, kindly send us a written notice before 24<sup>th</sup> Dec 2024 and 19<sup>th</sup> Jan 2025 for services to be carried out during New Year and Tet Holiday respectively. All requests will be considered on a case by case basis. For further information, please kindly contact:

- **SP-ITC's Planning team - Operation Center**
  - **Email:** [planner@sp-itc.com.vn](mailto:planner@sp-itc.com.vn); [oc@sp-itc.com.vn](mailto:oc@sp-itc.com.vn)
  - **Tel:** (+84) 868 468 050
- **Customer Service:**
  - **Email:** [cs@itccorp.com.vn](mailto:cs@itccorp.com.vn)
  - **Hotline:** (+84) 944 685 050

### **3. Storage free time:**

In order to support Shipping Lines/Shipping Agents and Customers, besides the storage free time defined in terminal contract, SP-ITC Terminal will additionally waive storage charge (in container yards) during the holidays with details as follows:

**a. Applicable categories:**

Laden import containers, laden transit/transshipped containers and laden re-export containers.

**b. Free time:**

- **New Year 2025:** 01 (one) day – Wednesday 01<sup>st</sup> January 2025
- **Tet Holiday 2025:** 09 (nine) days – From Saturday 25<sup>th</sup> January 2025 to Sunday 02<sup>nd</sup> February 2025

Moreover, in the holidays, our on-duty departments at the terminal will continue working as usual and SP-ITC shall suggest the Customs to arrange personnel work on-duty to solve the issues.

We would like to express our sincere thanks to Shipping lines/Shipping Agents and Customers for your support to use the services at SP-ITC in recent times as well as in the coming time.

*Best regards./.*

**INTERNATIONAL TRANSPORTATION AND TRADING  
JOINT STOCK COMPANY**

**Recipients:**

- As above
- Board of Director of ITC Corp
- BPD Dept
- Relevant Depts in SP-ITC Terminal
- Archive.



**NGUYEN THAI QUANG**  
**General Director**