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No: 087

SOCIALIST REPUBLIC OF VIETNAM Independence – Freedom - Happiness

Ho Chi Minh City, 25th March 2025

ANNOUNCEMENT

Ref: Operation at SP-ITC International Container Terminal during King Hung's Commenmoration Day, Vietnam Reunification, Labor Day and National Day 2025

Respectfully to: Customers;

To ensure smooth service during King Hung's Commenmoration Day, Vietnam Reunification, Labor Day and National Day 2025, ITC Corp. (operator of SP-ITC International Container Terminal) hereby advises our operational plan at the terminal as follows:

1. Official holidays:

- King Hung's Commenmoration Day: 01 (one) day, April 07th 2025 (Monday)
- Vietnam Reunification, Labor Day 2025: 05 (five) days, from April 30th 2025 (Wednesday) to May 04th 2025 (Sunday)
- National Day 2025: 04 (four) days, from August 30th 2025 (Saturday) to September 02nd 2025 (Tuesday)

2. Operational plan:

- During the officical holidays defined in item No.1, SP-ITC Terminal will mainta in van the van operations including loading/discharging, laden containers dropping off for loading/discharging and emty containers lifting on/off as usual. For other services, we will observe the working time guided in general stipulation by the Government on public holidays.
- Upon special requests for services other than the above-mentioned operations kindly send us a written notice before Mar 31st 2025 (King Hung's Commenmoration Day), before Apr 23rd 2025 (Vietnam Reunification, Labor Day) and before Aug 26th 2025 (National Day). All requests will be considered support on a case by case basis. For further information, please kindly contact:
 - **❖** SP-ITC'S FRONT OFFICE OPERATION CENTER
 - Email: fo@sp-itc.com.vn; oc@sp-itc.com.vn
 - ❖ Tel: 0868 468 050

❖ SP-ITC'S CUSTOMER SERVICE TEAM

- * Email: cs@itccorp.com.vn
- * Tel: (+84) 944 685 050

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3. Storage free time:

In order to support Shipping Lines/Shipping Agents and Customers, besides the storage free time defined in terminal contract, SP-ITC Terminal will additionally waive storage charge (in container yards) during the holidays with details as follows:

- **4. Applicable categories:** Laden import containers, laden transit/transshiped containers and laden re-export containers. Free time:
 - King Hung's Commenmoration Day: 01 (one) day, April 07th 2025 (Monday)
 - Vietnam Reunification, Labor Day 2025: 05 (five) days, from April 30th 2025 (Wednesday) to May 04th 2025 (Sunday)
 - National Day 2025: 04 (four) days, from August 30th 2025 (Saturday) to September 02nd 2025 (Tuesday)

The above-mentioned free-time will not be included when applying progressive rates deliver import containers.

Moreover, in the holidays, our on-duty departments at the terminal will continue working as usual and SP-ITC shall suggest the Customs to arrange personnel work on-duty to solve the issues.

We would like to express our sincere thanks to Shipping lines/Shipping Agents and Customers for your support to use the services at SP-ITC in recent times as well as in the coming time.

Best regards./.

INTERNATIONAL TRANSPORTATION AND TRADING JSC.

Recipients:

- As above
- Board of Director of ITC Corp
- BPD Dept
- Relevant Depts in SP-ITC Terminal
- Archive.

