

140A Nam Ky Khoi Nghia,
 Ben Nghe Ward, Dist 1, HCMC
 www.itccorp.com.vn

+84. 28. 3827 3083
+84. 28. 3827 4754
info@itccorp.com.vn

No: 090

SOCIALIST REPUBLIC OF VIETNAM Independence- Freedom- Happiness

Ho Chi Minh City, 17th April 2024

ANNOUNCEMENT

Ref: Operation at SP-ITC International Container Terminal during King Hung's Commenmoration Day, Vietnam Reunification (30th April) and Labor Day (1st May) in 2024

Respectfully to: - Shipping lines/ Shipping agents - Customers

To ensure smooth service during King Hung's Commemoration Day (10th of Third Lunar month), *Vietnam Reunification* (30th April) and Labor Day (1st May) in 2024, SP-ITC International Container Terminal hereby advises our operational plan at the terminal as follows:

1. Official holidays:

- King Hung's Commemoration Day: 01 (one) day, on Thursday, 18th April 2024
- Vietnam Reunification (30th April) and Labor Day (1st May): 05 (five) days, from Saturday 27th April 2024 to Wednesday, 01st May 2024.

2. Operational plan:

During the officical holidays defined in **item No.1**, SP-ITC Terminal will maintain operations including loading/discharging, laden containers dropping off for loading/discharging and emty containers lifting on/off as usual. For other services, we will observe the working time guided in general stipulation by the Government on public holidays.

Upon special requests for services other than the above-mentioned operations during National Day, kindly send us a written notice before 22nd April 2024 for services to be carried out during King Hung's Commemoration Day (10th of Third Lunar month), *Vietnam Reunification* (30th April) and Labor Day (1st May) respectively. All requests will be considered on a case by case basis. For further information, please kindly contact:

- SP-ITC's Front Office Operation Center
 - o Email: fo@sp-itc.com.vn; oc@sp-itc.com.vn
 - o Tel: 0868 468 050
- SP-ITC's Customer service team
 - o Email: cs@itccorp.com.vn
 - o Tel: (+84) 944 685 050

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3. Storage free time:

In order to support Shipping Lines/Shipping Agents and Customers, besides the storage free time defined in terminal contract, SP-ITC Terminal will additionally waive storage charge (in container yards) during the holidays with details as follows:

 Applicable categories: Laden import containers, laden transit/transshiped containers and laden re-export containers.

• Free time:

- o King Hung's Commemoration Day: 01 (one) day, on Thursday, 18th April 2024
- Vietnam Reunification (30th April) and Labor Day (1st May): 05 (five) days, from Saturday 27th April 2024 to Wednesday, 01st May 2024.

The above-mentioned free-time will not be included when applying progressive rates deliver import containers.

Moreover, in the holidays, our on-duty departments at the terminal will continue working as usual and SP-ITC shall suggest the Customs to arrange personnel work on-duty to solve the issues.

We would like to express our sincere thanks to Shipping lines/Shipping Agents and Customers for your support to use the services at SP-ITC in recent times as well as in the coming time.

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Best regards./.

INTERNATIONAL TRANSPORTATION AND TRADING JOINT STOCK COMPANY

Recipients:

- As above
- Board of Director of ITC Corp
- BPD Dept
- Relevant Depts in SP-ITC Terminal
- Archive.

